## Resolution Board of Directors Comanche County Medical Center

WHEREAS, the Patient Protection and Affordable Care Act (the Act), P.L. No. 111-148, added Section 501(r) to the Internal Revenue Code which imposes additional requirements for organizations that operate certain hospital facilities to be described under Section 501(c)(3);

WHEREAS, these requirements include limitations on charges and implementation of financial assistance, emergency medical care, and billing and collection policies;

WHEREAS, the Act requires the completion and adoption of a Community Health Needs Assessment (CHNA); and

WHEREAS, the Act requires the Board of Directors to develop and approve an implementation plan for the CHNA;

NOW, THEREFORE, BE IT RESOLVED that the Board of Directors for Comanche County Medical Center:

- 1. Certifies that it has adopted the CHNA; and
- 2. Certifies that it has approved an implementation plan for the CHNA.

RESOLVED this 28<sup>th</sup> day of November, 2017.

Comanche County Medical Center Board of Directors

Jerry Morgan Chairman of the Board

# 2017 Community Health Needs Assessment Implementation Strategy

Submitted to Comanche County Medical Center Board of Directors November 28, 2017

## Comanche County Medical Center 2017 Community Health Needs Assessment Implementation Strategy

## **Executive Summary**

Comanche County Medical Center (CCMC) conducted their 2017 Community Health Needs Assessment (CHNA) to gain better insight into the needs of the communities and citizens it serves. Through the assessment process, representatives from the demographical and geographical groups of the service area, medical staff (both physician and non-physician), and hospital administrative staff were consulted. The following community health needs were recommended to be addressed in the implementation strategy:

- 1. Breaking through the Language Barrier
- 2. Community Education
- 3. Increasing Specialists and Services

## Breaking through the Language Barrier

## CHNA Identified Needs

CCMC needs to break through the language barrier for its Hispanic/Latino members who speak little to no English.

## Goals and Objectives

- To provide information related to the services available at CCMC to the Hispanic community;
- To provide health related information and presentations to community groups in English and Spanish.

#### Implementation Strategies and Development

• Develop hospital and health related informational materials in Spanish;

- Provide hospital information printed in Spanish to Hispanic Churches and Hispanic Community Organizations;
- Reach out to Churches Community Organizations and offer to provide health related presentations to groups in English and Spanish.

## **Education**

## CHNA Identified Needs

Education was a common thread in many of the community's needs. The community was unaware of some of the services and programs provided by CCMC. A need for education related to services the hospital does not provide and what the barriers are to providing these services would also be beneficial.

## Goals and Objectives

- To provide information related to the services available at CCMC;
- To develop new ways to educate the community through the use of the local newspapers, social media, the hospital's website and printed materials.

## Implementation Strategies and Development

- Develop informational materials that list hospital services and describe the financial assistance program that can be distributed at local pharmacies, health department, fitness centers in Comanche and DeLeon and health providers' offices in both communities.
- Coordinate with Community Groups to be available at some of their meetings to provide information, health screenings and presentations.
- Provide hospital booths at various fairs and activities like the Comanche Pow Wow, annual health fair and Farmers Market.
- Attend the Ministerial Alliance Meetings to network with area churches to determine needs and disseminate information.
- Offer printed hospital and health information materials to groups within the community to disseminate to their members.
- Utilize the local radio stations to help advertise services.
- Utilize the local newspapers to advertise services and communicate important information related to changes in the healthcare industry.

## **Increasing Specialists and Services**

#### CHNA Identified Needs

Residents would like more access to specialists in Comanche. Transportation is an issue when they have to seek specialty care outside of the community. They also mentioned the need for dialysis services, as well as nursing home and assisted living facilities.

#### Goals and Objectives

- Provide the highest level of service to satisfy the majority of the health needs of the community within the resources of the Hospital;
- Maintain existing hospital services;
- Maintain the necessary equipment and staff for the Hospital to properly provide for the patients;
- Continually research new opportunities to provide current services more efficiently and expand services when financially feasible.

#### Implementation Strategies and Development

- Evaluate current visiting specialists and research opportunities for new specialists possibly through tele-medicine;
- Research transportation services available through other organizations and resources and make this information available to patients of CCMC;
- Research and evaluate mobile medical services for medical needs like dialysis.

The Hospital's Community Needs Assessment and Implementation Strategy are available on the hospital website at <u>www.comanchecmc.org</u>. Copies of this project are also available from the Administration Office of the Hospital.